

PROGRESS SURVEY FOLLOW-UP

More info on what happens after I select items for students in each of my sections' Starfish Progress Surveys - Who will be reaching out? And how?

Questions? Contact Courtney, suttonc@yosemite.edu

KEEP UP THE GOOD WORK KUDO

Provide positive feedback by giving a Kudo!



No Follow-up

TECHNOLOGY ASSISTANCE NEEDED FLAG

Raise this flag for students who have not logged into Canvas, need support with hotspots or laptops, need help accessing YCCD email, etc.



Student Ambassador Follows-up with a phone call

LOW PARTICIPATION FLAG

Raise this flag for students who has missing assignments, has attendance concerns, low scores, etc.



Student Ambassador Follows-up with a phone call

IN DANGER OF FAILING FLAG

Raise this flag for students who needs to improve to be successful



Academic Counselor Follows-up with appropriate intervention

