

# **Online Instructor's Training and Support Resources**

## **Training**

**Blackboard Tutorials** - <http://ondemand.blackboard.com>

**Cohort Training Opportunities** – every semester, typically in fall semester

**Drop-in Trainings** – scheduled every semester usually on Fridays

**Flex-Activities** – In-Service & other as requested

**Instructional Technology Center** – open M-Th 9-4, Fridays (times will vary), phone number is 588.5011

**Instructional Technology Training Opportunities** – offered year-round

**Just-in-Time Trainings** – as needed and upon request

**Lunch & Learn Flex-Activities** – Special Topics

**May & August Trainings** - (4 day intensive trainings)

**@ONE Online Certificate & Online Training Opportunities** -  
<http://www.onefortraining.org/>

**One on One Appointments** – as requested and scheduled

**Summer Mentors** – available during the summer months

## **Support**

**Browser Check** – checks for browser readiness and compatibility.  
[http://www.gocolumbia.edu/online\\_apps/checker\\_results.aspx](http://www.gocolumbia.edu/online_apps/checker_results.aspx)

**Cohort Training Shell for Resources and Models** – all Blackboard users/ instructors are enrolled.

**Columbia College Distance Learning Web page** – faculty resources  
<http://www.gocolumbia.edu/online/>

**DE Coordinator** – phone: 209.588.5092 and email communication  
[colonm@yosemite.edu](mailto:colonm@yosemite.edu)

**Distance Education Handbook** (in the process of being revised) -  
[http://www.gocolumbia.edu/online/CC\\_DE\\_Handbook09.pdf](http://www.gocolumbia.edu/online/CC_DE_Handbook09.pdf)

**Distance Education Web site** – tutorials, training schedule, and resources for both faculty and students [https://de\\_coordinator.sites.gocolumbia.edu/index.html](https://de_coordinator.sites.gocolumbia.edu/index.html)

**MJC Blackboard Help Desk** – (209) 575-6412, can reset passwords and troubleshoot issues